

INDEX

NO	CHAPTER AND SECTION	PAGE REF
A	EXECUTIVE SUMMARY	SECTION A
A.1	Administration Table A1.1: Drafting team	Sec A: 1 of 18
A.2	Backlogs Table A.2 (a): Residential consumers: access to water Table A.2 (b): Residential consumers: access to sanitation Table A.2 (c): Percentage backlogs (water & sanitation)	Sec A: 4 of 18
A.3	Summary of content Table A.3 (a): Current consumer profile (units) Table A.3 (b): Residential consumers: access to water Table A.3 (c): Residential consumers: access to sanitation Table A.3 (d): Resource water balance Table A.3 (e): Summary of schemes in the district Table A.3 (f): Summary of MANZI infrastructure components Table A.3 (g): Capital requirements: water Table A.3 (h): Capital requirements: sanitation Table A.3 (i): Sources of capital income: water Table A.3 (j): Sources of capital income: sanitation Table A.3 (k): Operational costs and income	Sec A: 5 of 18
A.4	Background to the area Map A.4.1: Locality map Map A.4.2: Terrain map Map A.4.3: Precipitation map	Sec A: 14 of 18
A.5	IDP and WSDP goals Map A.5.1: Regional Water Supply Scheme Rollout Map A.5.2: Intermediate Stand-Alone Water Supply Scheme Rollout Map A.5.3: Rudimentary Water Supply Rollout Map A.5.4: Rural Sanitation Rollout	Sec A: 17 of 18

NO	CHAPTER AND SECTION	PAGE REF
1	SOCIO ECONOMIC PROFILE	SECTION 1
1.1	<p>Demographics</p> <p>Table 1.1 (a): Current consumer profile (units)</p> <p>Figure 1.1 (a): Migration trends for KZN (Source: STATSSA)</p> <p>Figure 1.1 (b): Demographic trends and migration patterns in household</p> <p>Figure 1.1 (c): Annual Urban and Rural Household Growth per Local Municipality</p> <p>Table 1.1 (b): Census 2011 households and population</p> <p>Table 1.1 (c): ZDM household counts and population</p> <p>Table 1.1 (d): ZDM demographics</p> <p>Table 1.1 (e): Settlement types</p> <p>Figure 1.1 (d): Age group breakdown</p> <p>Figure 1.1 (e): Gender breakdown</p>	Sec 1: 1 of 10
1.2	<p>Health</p> <p>Map 1.2 (a): Clinics and hospitals</p>	Sec 1: 5 of 10
1.3	<p>Employment and income</p> <p>Table 1.3 (a): Household income breakdown</p> <p>Table 1.3 (b): Levels of employment</p> <p>Figure 1.3 (a): Levels of education</p>	Sec 1: 7 of 10
1.4	<p>Economic sectors, GGP contribution and employment</p> <p>Table 1.4 (a): Economic sector contribution to GGP</p> <p>Table 1.4 (b): GGP and employment</p>	Sec 1: 9 of 10
1.5	<p>Economic trends</p>	Sec 1: 10 of 10

NO	CHAPTER AND SECTION	PAGE REF
2	SERVICE LEVEL PROFILE	SECTION 2
2.1	Residential consumer units Table 2.1 (a): Residential consumers: access to water Table 2.1 (b): Residential consumers: access to sanitation Table 2.1 (c): Percentage backlogs (water & sanitation)	Sec 2: 2 of 7
2.2	Public institutions and 'dry' industries Table 2.2 (a): Public institutions and 'dry' industries: water Table 2.2 (b): Public institutions and 'dry' industries: sanitation Map 2.2 (a): Location of institutional facilities Map 2.2 (b): Location of schools	Sec 2: 3 of 7
2.3	Wet industries	Sec 2: 4 of 7
2.4	Raw' water consumers	Sec 2: 4 of 7
2.5	Industrial consumer units: sanitation	Sec 2: 4 of 7
2.6	Industries and their permitted effluent releases	Sec 2: 5 of 7
3	WATER RESOURCE PROFILE	SECTION 3
3.1	Water sources Table 3.1 (a): Resource water balance	Sec 3: 1 of 9
3.2	Water quality Table 3.2 (a): Water quality monitoring Table 3.2 (b): Example of monthly water quality reports	Sec 3: 5 of 9
3.3	Abstraction licenses and effluent permits Table 3.3 (a): List of water permits Table 3.3 (b): List of sewage effluent permits	Sec 3: 7 of 9

NO	CHAPTER AND SECTION	PAGE REF
4	WATER CONSERVATION/DEMAND MANAGEMENT	SECTION 4
4.1	Water resource management interventions Figure 4.1: IWA Method of categorizing water use Table 4.1 (a): List of schemes with total monthly production & UAW	Sec 4: 1 of 6
4.2	Water demand management interventions	Sec 4: 6 of 6
5	WATER SERVICES INFRASTRUCTURE PROFILE	SECTION 5
5.1	Existing water services infrastructure Table 5.1 (a): Summary of schemes in the district Table 5.1 (b): Summary of MANZI infrastructure components Figure 5.1 (a): Existing water infrastructure in the district Figure 5.1 (b): Existing bulk infrastructure: Ulundi-Mabedlane Figure 5.1 (c): Existing reticulation networks: Ulundi-Mabedlane Figure 5.1 (d): Ulundi-Mabedlane - scheme level Figure 5.1 (e): Ulundi water treatment works - "installation" level Figure 5.1 (f): Ulundi water treatment works - "node" level Figure 5.1 (g): Ulundi water treatment works - "component" level Figure 5.1 (h): Schematic layout of Frischgewaagd water scheme	Sec 5: 1 of 21
5.2	Asset management assessment	Sec 5: 10 of 21
5.3	Schemes to be transferred	Sec 5: 11 of 21
5.4	Schemes to be rehabilitated Table 5.4 (a): The list of Waste Water Treatment works Table 5.4 (b): The list of Water Treatment works Table 5.4 (c): Assessment of Water Treatment works Table 5.4 (d): Assessment of Waste Water Treatment works Figure 5.4 (a): Locality map of the water works Figure 5.4 (b): Locality map of the sewage works	Sec 5: 11 of 21
5.5	New infrastructure to be built Figure 5.5 (a): Ten back-to-back regional water schemes Figure 5.5 (b): Planned future bulk infrastructure Table 5.5 (a): Cost of new infrastructure to be built	Sec 5: 18 of 21

NO	CHAPTER AND SECTION	PAGE REF
6	WATER BALANCE	SECTION 6
	Table 6.1 (a): First order water balance for district	Sec 6: 1 of 1
7	WATER SERVICES INSTITUTIONAL ARRANGEMENTS	SECTION 7
7.1	Water services authority assessment Table 7.1 (a): WSA functions and outputs within the ZDM	Sec 7: 1 of 5
7.2	By-laws affecting water services	Sec 7: 2 of 5
7.3	Water services providers' institutional arrangements Table 7.3 (a): Summary of costs	Sec 7: 2 of 5
8	CUSTOMER SERVICES PROFILE	SECTION 8
8.1	Quality of service Table 8.1 (a): Water quality report produced through MANZI Table 8.1 (b): Monthly water quality report	Sec 8: 1 of 6
8.2	Consumer complaints Table 8.2 (a): Siza Complaints Management System	Sec 8: 2 of 6
8.3	Health and hygiene awareness education	Sec 8: 2 of 6
9	FINANCIAL PROFILE	SECTION 9
9.1	Capital funds Table 9.1 (a): Capital requirements: water Table 9.1 (b): Capital requirements: sanitation Table 9.1 (c): Sources of capital income: water Table 9.1 (d): Sources of capital income: sanitation	Sec 9: 1 of 7
9.2	Operating costs and income (water and sanitation) Table 9.2 (a): Operational costs and income	Sec 9: 4 of 7
9.3	Tariffs and charges Table 9.3 (a): ZDM water services tariffs	Sec 9: 4 of 7

NO	CHAPTER AND SECTION	PAGE REF
9	FINANCIAL PROFILE	SECTION 9
9.4	Income and sales	Sec 9: 7 of 7
9.5	Metering and billing	Sec 9: 7 of 7
10	LIST OF PROJECTS	SECTION 10
10.1	Introduction	Sec 10: 1 of 53
10.2	Critical Issues	Sec 10: 1 of 53
10.3	Infrastructure Roll-outs	Sec 10: 7 of 53
	Figure 10.1: Regional Water Scheme roll-outs (ZDM) 2013-2017	
	Figure 10.2: Regional Water Scheme roll-outs (Nkonjeni) 2013-2017	
	Figure 10.3: Regional Water Scheme roll-outs (Usuthu) 2013-2017	
	Figure 10.4: Regional Water Scheme roll-outs (Mandlakazi) 2013-2017	
	Figure 10.5: Regional Water Scheme roll-outs (Mkhuze) 2013-2017	
	Figure 10.6: Regional Water Scheme roll-outs (Sim East) 2013-2017	
	Figure 10.7: Regional Water Scheme roll-outs (Sim Central) 2013-2017	
	Figure 10.8: Regional Water Scheme roll-outs (Sim West) 2013-2017	
	Figure 10.9: Regional Water Scheme roll-outs (Coronation) 2013-2017	
	Figure 10.10: Regional Water Scheme roll-outs (Khambi) 2013-2017	
	Figure 10.11: Regional Water Scheme roll-outs (Hlahlindlela) 2013-2017	
	Figure 10.12: Intermediate Stand-Alone Scheme Rollouts 2013-2017	
	Figure 10.13: Roll-out of Rudimentary Water services 2013-2017	
	Figure 10.14: Roll-out of Rural Sanitation services 2013-2017	
	Table 10.1 (a): Project list of regional water services in district 2013-2017	
	Table 10.1 (b): Project list of intermediate water schemes in district 2013- 2017	
	Table 10.1 (c): Project list of rudimentary services in district 2013-2017	
	Table 10.1 (d): Project list of rural sanitation services in district 2013-2017	