

# SENIOR MANAGEMENT SERVICES PERFORMANCE AGREEMENT

**COUNCILLOR REV. T.D. BUTHELEZI**

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The Mayor of the Zululand District Municipality  
("The Mayor")





AND

**Mr. Z.W. MCINEKA**

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The Municipal Manager reporting to the Mayor  
("The Municipal Manager")

Financial year: 01 July 2019 - 30 June 2020

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## PERFORMANCE AGREEMENT

### ENTERED INTO BY AND BETWEEN:

The Zululand District Municipality herein represented by Councillor Rev. T.D. Buthelezi in his capacity as Mayor (hereinafter referred to as the Employer or Supervisor)

And

Mr. Z.W. Mcineka, Employee of the Municipality (hereinafter referred to as the Employee or Municipal Manager).

### WHEREBY IT IS AGREED AS FOLLOWS:

#### 1. INTRODUCTION

- 1.1 The Municipality has entered into a contract of employment with the Municipal Manager for a period of five (5) years, ending on 31 July 2022 in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act").
- 1.2 Section 57(1)(b) of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual performance agreement.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Municipal Manager reporting to the Mayor to a set of outcomes that will secure local government policy goals.
- 1.4 The parties wish to ensure that the Mayor will be responsible for facilitating the setting and evaluation of performance objectives and targets on behalf of the Municipality. The Mayor shall report to the Council in regard to the above.

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Municipal Manager

Performance cycle: July 2019 - June 2020

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## 2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to –

- 2.1 comply with the provisions of Section 57(1)(b), (4A), (4B) and (5) of the Systems Act as well as the employment contract entered into between the parties;
- 2.2 specify objectives and targets defined and agreed with the employee and to communicate to the employee the employer's expectations of the employee's performance and accountabilities in alignment with the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the municipality.
- 2.3 specify accountability as set out in a performance plan, reflected as Annexure A to the performance agreement;
- 2.4 monitor and measure performance against set targeted outputs;
- 2.5 monitor and measure the core competencies against competency behavioural standards;
- 2.6 use the performance agreement as the basis for assessing whether the employee has met the performance expectations applicable to his or her job;
- 2.7 in the event of outstanding performance, to appropriately reward the employee;
- 2.8 proactively focus on the development of the Municipal Manager (Personal Development Plan – Annexure B);
- 2.9 give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.

### 3. COMMENCEMENT AND DURATION

- 3.1 This Agreement will commence on the 1<sup>st</sup> of July 2019 and will be applicable until the 30<sup>th</sup> of June 2020. This agreement will remain until a new Performance Agreement is concluded between the parties, if required during the performance cycle.
- 3.2 The parties will review the provisions of this Agreement during June each year. The parties will conclude a new Performance Agreement and Performance Plan that replaces this Agreement at least once a year by no later than the beginning of each successive financial year.
- 3.3 This Agreement should be read in conjunction with the Contract of Employment and this agreement will terminate on the termination of the Municipal Manager's Contract of Employment.
- 3.4 The content of this Agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon.
- 3.5 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

### 4. PERFORMANCE OBJECTIVES


4.1 The Performance Plan (Annexure "A") sets out:


4.1.1 The performance objectives and targets that must be met by the Municipal Manager ; and

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Municipal Manager

Performance cycle: July 2019 - June 2020

  
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4.1.2 the time frames within which those performance objectives and targets must be met.

4.2 The performance objectives and targets reflected in Annexure "A" are set by the Mayor in consultation with the Municipal Manager, and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP), and shall include key objectives, key performance indicators, target dates and weights.

4.3 The key objectives describe the main tasks that need to be done.

4.4 The key performance indicators provide a means to measure the extent to which a key objective has been achieved.

## 5. PERFORMANCE MANAGEMENT SYSTEM

5.1 The Municipal Manager accepts that the purpose of the Performance Management System will be to provide a comprehensive system with specific performance standards to assist the Municipality, management and municipal staff to perform to the standards required.

5.2 The Mayor will consult the Municipal Manager about the specific performance standards that will be included in the Performance Management System as applicable to the Municipal Manager.

5.3 The Mayor undertakes to actively focus towards the promotion and implementation of the KPAs (including special projects relevant to the employee's responsibilities) within the local government framework.

5.4 The criteria upon which the performance of the Municipal Manager shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement.

- 5.5 The Municipal Manager must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPA's) and Competencies (Critical Leading Competencies (CLC's) and Core Competencies (CC's) respectively.
- 5.6 Each area of assessment will be weighted and will contribute a specific part to the total score.
- 5.7 KPAs covering the main areas of work will account for 80% and CLC's and CC's will account for 20% of the final assessment.
- 5.8 The Municipal Manager's assessment will be based on his performance in terms of the performance indicators identified as per attached Performance Plan (**Annexure A**), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the Mayor and the Municipal Manager.

Key Performance Areas (KPA's)	Weighting
Basic Services Delivery & Infrastructure	20%
Municipal Transformation & Organizational Development	25%
Municipal Financial Viability & Management	30%
Good Governance & Public Participation	25%
<b>Total</b>	<b>100%</b>

- 5.9 The critical Leading Competencies (CLC) and Core Competencies (CC) as per Annexure A of the Local Government: Competency Framework for Senior Managers will make up the other 20% of the Employee's assessment score. There is no hierarchical connotation and all competencies are essential to the role of the Municipal Manager. All competencies must therefore be selected from the list below as agreed to between the Employer and the Employee:

CRITICAL LEADING COMPETENCIES		WEIGHT
Strategic Direction and Leadership	<ul style="list-style-type: none"> <li>• Impact and influence</li> <li>• Institutional Performance Management</li> <li>• Strategic Planning and Management</li> <li>• Organisational Awareness</li> </ul>	10%
People Management	<ul style="list-style-type: none"> <li>• Human Capital Planning and Development</li> <li>• Diversity Management</li> <li>• Employee Relations Management</li> <li>• Negotiation and Dispute Management</li> </ul>	20%
Programme and Project Management	<ul style="list-style-type: none"> <li>• Program and Project Planning and Implementation</li> <li>• Service Delivery Management</li> <li>• Program and Project Monitoring and Evaluation</li> </ul>	5%
Financial Management	<ul style="list-style-type: none"> <li>• Budget Planning and Evaluation</li> <li>• Financial Strategy and Delivery</li> <li>• Financial Reporting and Monitoring</li> </ul>	10%
Change Leadership	<ul style="list-style-type: none"> <li>• Change Vision and Strategy</li> <li>• Process Design and Improvement</li> <li>• Change Impact Monitoring and Evaluation</li> </ul>	5%
Governance Leadership	<ul style="list-style-type: none"> <li>• Policy Formulation</li> <li>• Risk and Compliance Management</li> <li>• Co-operative Governance</li> </ul>	10%
CORE COMPETENCIES		
Moral Competence		10%
Planning and Organising		5%
Analysis and Innovation		5%
Knowledge and Information Management		5%
Communication		5%
Results and Quality Focus		10%
Total percentage		100%

## 6. EVALUATING PERFORMANCE

6.1 The Performance Plan (Annexure "A") to this Agreement sets out:

6.1.1 the standards and procedures for evaluating the Municipal Manager performance; and

6.1.2 the intervals for the evaluation of the Municipal Manager's performance.

6.2 Despite the establishment of agreed intervals for evaluation, the Mayor may, in addition, review the Municipal Manager's performance at any stage while the Contract of Employment remains in force.

6.3 Personal growth and development needs identified during any performance review discussion must be documented in Personal Development Plan as well as the actions agreed to and implementation must take place within set time frames.

6.4 Any submission/achievement required in accordance with a KPI will be deemed to be submitted/achieved, only after the Mayor was satisfied that the submission/achievement was of sufficient quality.

6.5 The annual performance appraisal will involve:

6.5.1 **Assessment of the achievement of results as outlined in the performance plan:**

(a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.

(b) An indicative rating on the five-point scale should be provided for each KPA.



- (c) The applicable assessment rating calculator must then be used to add the scores and calculate a final KPA score.

**6.5.2 Assessment of the CLC's and CC's**

- (a) Each CLC and CC should be assessed according to the extent to which the specified standards have been met.
- (b) An indicative rating on the five-point scale should be provided for each CLC and CC
- (c) This rating should be multiplied by the weighting given to each CLC and CC during the contracting process, to provide a score.
- (d) The applicable assessment rating calculator must then be used to add the scores and calculate a final CLC and CC score.

**6.5.3 Overall rating**

- (a) An overall rating is calculated by using the applicable assessment-rating calculator. Such overall ratings represent the outcome of the performance appraisal.

6.5.4 The assessment of the performance of the Municipal Manager will be based on the following achievement levels for KPA's and CLC and CCs:

Level	Terminology	Description
5	Superior	Has a comprehensive understanding of local government operations, critical in shaping strategic direction and change, develops and applies comprehensive concepts and methods.
4	Advanced	Develops and applies complex concepts, methods and understanding. Effectively directs and leads a group and executes in-depth analyses

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	Competent	Develops and applies more progressive concepts, methods and understanding. Plans and guides the work of others and executes progressive analyses.
2	Basic	Applies basic concepts, methods, and understanding of local government operations, but requires supervision and development intervention.

6.6 For purpose of evaluating the annual performance of the Municipal Manager an evaluation panel constituted of the following persons must be established –

- a) Mayor;
- b) Chairperson of performance audit committee
- c) Member of the executive committee
- d) Mayor from another district municipality

6.7 The manager responsible for human resources of the municipality must provide secretariat services to the evaluation panel referred to in sub-regulations (d) and (e) of the Municipals Systems Act (Act no 32 of 2000).

## 7. SCHEDULE FOR PERFORMANCE REVIEWS

7.1 The performance of the employee in relation to his performance agreement shall be reviewed on the dates provided by the Mayor and one member of the Executive Committee and in case of managers reporting to the Municipal Manager, the Municipal Manager with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

First quarter	:	16 October 2019
Second quarter	:	15 January 2020
Third quarter	:	16 April 2020
Fourth quarter	:	16 July 2020

7.2 The Mayor shall keep record of the mid-year review and annual assessment meetings.

7.3 Performance feedback shall be based on the Mayor's assessment of the Municipal Manager's performance.

7.4 The Mayor will be entitled to review and make reasonable changes to the provision of Annexure A from time to time for operational reasons. The Municipal Manager will be fully consulted before any such change is made.

7.5 The Mayor may amend the provisions of Annexure A whenever the Performance Management System is adopted, implemented and / or amended as the case may be. In that case the Municipal Manager will be fully consulted before any such change is made.

## 8. DEVELOPMENTAL REQUIREMENTS

8.1 The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure B.

8.2 The Employer shall –

8.1.1 create an enabling environment to facilitate effective performance by the employee;

8.1.2 provide access to skills development and capacity building opportunities;

8.1.3 work collaboratively with the Municipal Manager to solve problems and generate solutions to common problems that may impact on the performance of the Municipal Manager .

8.1.4 on request of the Municipal Manager delegate such powers reasonably required by the Municipal Manager to enable him to meet the performance objectives and targets established in terms of this Agreement; and

8.1.5 make available to the Municipal Manager such resources as the Municipal Manager may reasonably require from time to time to assist him to meet the performance objectives and targets established in terms of this Agreement.

## 9. CONSULTATION

9.1 The Mayor agrees to consult the Municipal Manager timely where the exercising of the powers will have amongst others:

9.1.1 a direct effect on the performance of any of the Municipal Manager's functions;

- 9.1.2 commit the Municipal Manager to implement or to give effect to a decision made by the Mayor; and
- 9.1.3 a substantial financial effect on the Municipality.

9.2 The Mayor agrees to inform the Municipal Manager of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 10.1 as soon as is practicable to enable the Municipal Manager to take any necessary action without delay.

## 10. MANAGEMENT OF EVALUATION OUTCOMES

10.1 The evaluation of the Municipal Mangers performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.

10.2 A performance bonus for the Municipal Manager in recognition of outstanding performance to be constituted as follows:

a) a score of 130 to 149 is awarded a performance bonus ranging from 5% to 9%

SCORE	AWARDED %
130-133	5%
134-137	6%
138-141	7%
142-145	8%
146-149	9%

b) a score of 150- 166 and above is awarded a performance bonus ranging from 10% to 14%.

SCORE	AWARDED %
150-153	10%
154-157	11%
158-161	12%
162-165	13%
166-ABOVE	14%

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10.3 In the case of unacceptable (basic) performance, the Mayor shall –

- a) provide systematic remedial or developmental support to assist the Municipal Manager to improve his or her performance; and
- b) after appropriate performance counselling and having provided the necessary guidance and / or support as well as reasonable time for improvement in performance, the Mayor may consider alternative steps as advised through a formal disciplinary hearing.

## 11. DISPUTES RESOLUTION

11.1 In the event that the employee is dissatisfied with any decision or action of the Council in terms of this Agreement, or where a dispute or difference arises as to the extent to which the employee has achieved the performance objectives and targets established in terms of this Agreement, the employee may meet with the employer with a view to resolving the issue.

11.2 During the meeting the employer will record the outcome of the meeting in writing.

11.3 If the parties could not resolve the issues as mentioned in 11.1 the matter should be referred to the Municipal Council (or any other person appointed by the Council provided that such member was not part of the evaluation panel provided for in sub-regulation 27(4)(e) of the Municipal Performance Regulations, 2006,) within thirty (30) days of receipt of a formal dispute from the Municipal Manager

11.4 If the parties do not agree, the dispute may be referred to a mediator, mutually agreed upon by both parties whose decision shall be final and binding on matters covered in this agreement.

11.5 In the event that the mediation process contemplated above fails, clause 20.3 of the Contract of Employment shall apply.

**12. GENERAL**


12.1 The contents of the Agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the Municipality, where appropriate.


12.2 Nothing in this Agreement diminishes the obligations, duties or accountabilities of The Municipal Manager in terms of his contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

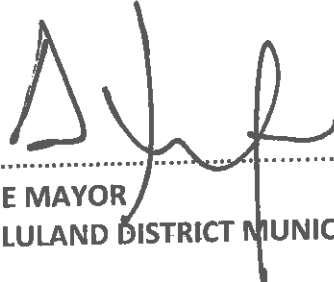
12.3 The performance assessment results of the Municipal Manager must be submitted to the MEC for Local Government in the provincial government and the National Minister responsible for local government, within fourteen (14) days after the conclusion of the assessment.

Thus done and signed at **Ulundi** on this 01 day of **July 2019**

**AS WITNESSES:**


1.  .....


2.  .....

  
.....  
**THE MAYOR  
ZULULAND DISTRICT MUNICIPALITY**

Signed at **Ulundi** on this ..... day of **July 2019**

**AS WITNESSES:**

1.  .....

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**MUNICIPAL MANAGER: ZULULAND DISTRICT  
MUNICIPALITY**

ANNEXURE A: PERFORMANCE PLAN FOR MUNICIPAL MANAGER

Key Performance Indicators (Strategic Objective/Department)	Department Responsible	KPI	Target Measuring Frequency	Annual Target	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target	Supportive Evidence
				Target	Target	Target	Target	Target	
Build adequate capacity, eliminate operational inefficiencies, streamline and refine processes and systems, and establish partnerships with government and private sector to accelerate provision of universal, equitable & consistent access to the municipal services that local communities are entitled to	Planning	Sec 43 (Reg 10 (a)): Percentage of households with access to basic level of water	Annually	930	200 more	220 more	240 more	270 more	Engineers Certificate; Survey
				households have access to basic level of water	households have access to basic level of water	households have access to basic level of water	households have access to basic level of water	households have access to basic level of water	
				141396	140666	140886	141126	141396	
				77.19	76.79	76.91	77.04	77.19	
Sec 43(Reg 10 (a)): Percentage of households with access to basic level of sanitation	Annually	Percentage of Irregular, Fruitless and Waste Expenditure resolved	Quarterly	890	200	210	230	250	Engineers Certificate; Survey
				households have access to basic level of sanitation	households have access to basic level of sanitation	households have access to basic level of sanitation	households have access to basic level of sanitation	households have access to basic level of sanitation	
				153481	153681	153891	154121	154371	
				83.79	83.90	84.01	84.14	84.27	
Apply sound financial management practices to keep a positive cash balance, coverage and liquidity ratios	Budget & Treasury	Percentage of Irregular, Fruitless and Waste Expenditure resolved	Quarterly	75% of Irregular, Fruitless and Waste Expenditure resolved	15% of Irregular, Fruitless and Waste Expenditure resolved	20% of Irregular, Fruitless and Waste Expenditure resolved	20% of Irregular, Fruitless and Waste Expenditure resolved	20% of Irregular, Fruitless and Waste Expenditure resolved	Invest report; MPAC minutes, council minutes; Audit Comm report
				83.79	83.90	84.01	84.14	84.27	
				153481	153681	153891	154121	154371	
				83.79	83.90	84.01	84.14	84.27	

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Municipal Financial Viability & N

Refine procurement systems and processes to respond to the demand for services	Budget&Treasury	Remedial measures implemented as a percentage in relation to confirmed cases of fraud and corruption by specified date	Annually	100% Remedial measures implemented as a percentage in relation to confirmed cases of fraud and corruption by 30 June 2020	Measured in the 4th quarter	Measured in the 4th quarter	Measured in the 4th quarter	Measured in the 4th quarter	Measured in the 4th quarter	AFS
Effectively responding to community enquiries with an effective customer care unit	Corporate	Percentage of logged complaints resolved	Annually	70% of logged queries resolved per quarter	70% of logged queries resolved per quarter	70% of logged queries resolved per quarter	70% of logged queries resolved per quarter	70% of logged queries resolved per quarter	70% of logged queries resolved per quarter	Siza Report
Developing and maintaining a system whereby community satisfaction with municipal services is assessed	Munic.Mngs. Off	Quality of life survey conducted by specified date	Annually	1 quality of life survey (18/19) conducted by 30 June 2020	Measured in the 4th quarter	Measured in the 4th quarter	Measured in the 4th quarter	Measured in the 4th quarter	Measured in the 4th quarter	Quality of life report; Minutes of Portfolio Committee
Ensuring effective and informed municipal decision-making through a well-functioning of the administrative and political environment	Corporate	Number of EXCO meetings held by specified date	Quarterly	4 EXCO Meetings held by 30 June 2020	1 EXCO Meeting held by 30 Sept 2019	1 EXCO Meeting held by 30 Dec 2019	1 EXCO Meeting held by 30 Mar 2020	1 EXCO Meetings held by 30 June 2020	Exco Minutes	
				Number of Council meetings held by specified date	Quarterly	4 Council Meetings held by 30 June 2020	1 Council Meeting held by 30 Sept 2019	1 Council Meeting held by 30 Dec 2019	1 Council Meeting held by 30 Mar 2020	1 Council Meeting held by 30 June 2020
Achieving a desirable audit opinion	Annually	Unqualified Audit Opinion with matters achieved	Annually	Unqualified Audit Opinion with matters achieved	measured in 4th Quarter	measured in 4th Quarter	measured in 4th Quarter	measured in 4th Quarter	Unqualified Audit Opinion with matters achieved	AG report

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Good Governance & Public Participation

Systematic review and monitoring implementation of all municipal policies, bylaws, strategies plans and Frameworks in line with any applicable legislation	Corporate	Municipal code (Policy, strategy and framework database) developed by specified date	Annually	Municipal code compiled and tabled to council for adoption by 30 Mar 2020	Policy review session conducted by 30 Sept 2019	Measured in 3rd Quarter	Municipal code compiled and tabled to council for adoption by 30 Mar 2020	Measured in 3rd Quarter	Council resolution	
Budget & Treasury	Budget & Treasury	Percentage of disconnections implemented to identified non-paying customers in accordance with the adopted water bylaws by specified date	Quarterly	100% disconnections implemented to identified non-paying customers in accordance with the adopted water bylaws by 30 June 2020	Measured in the 4th quarter	Measured in the 4th quarter	Measured in the 4th quarter	Measured in the 4th quarter	Finance Report	
Planning	Planning	Water bylaws workshoped with Council by specified date	1st quarter	Measured in the 2nd quarter	30-Sep-19	Measured in the 2nd quarter	Measured in the 2nd quarter	Measured in the 2nd quarter	Council minutes	
Community	Community	Municipal Health bylaws gazetted by specified date	1st quarter	Measured in the 2nd quarter	30-Sep-19	Measured in the 2nd quarter	Measured in the 2nd quarter	Measured in the 2nd quarter	gazette notice	
Budget & Treasury	Budget & Treasury	Sec 43 (Reg 10 (c)): Percentage of capital budget actually spent on projects identified in IDP	Quarterly	100%	20%	50%	20%	10%	AFS	
Community	Community	Human resources strategy developed and submitted to MM by 30 June 2020	Annually	Human resources strategy developed and submitted to MM by 30 June 2020	Measured in the 4th quarter	Measured in the 4th quarter	Measured in the 4th quarter	Measured in the 4th quarter	Receipt by MM	

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Municipal Transformation & Organizational Development

Working with recognised worker unions active in the municipality to promote and encourage orderly collective bargaining	Corporate	Number of local labour forum meetings held by specified date	Annually	4 Local Labour For a held by 30 Jun 2020	1 Local Labour Forum held by 30 Sept 2019	1 Local Labour Forum held by 30 Dec 2019	1 Local Labour Forum held by 30 Mar 2020	1 Local Labour Forum held by 30 Jun 2020	Local Labour Forum Minutes
Optimise workforce productivity by facilitating a culture of public service and accountability amongst employees through monitoring of service delivery performance, auditing and oversight	Corporate	1 service delivery charter tabled to Council by 30 June 2020	Annually	1 service delivery charter tabled to Council by 30 June 2020	Measured in the 4th quarter	Measured in the 4th quarter	Measured in the 4th quarter	Measured in the 4th quarter	Council Resolution
	Corporate	Percentage of budgeted vacant posts filled according to the adopted	Annually	85%					AFS
	Corporate	Sec 43(Reg 10)(f): Percentage of Municipal budget actually spent on	Annually	1.6M					AFS
	Corporate	Sec 43 (Reg 10 (e)): Number of EE target groups employed in three highest levels of management	Annually	0	0	0	0	0	EE Report
	Budget & Treasury	Remuneration as % of Total Operating Expenditure	Annually	32.95%	34	34	34	34	AFS
	Munic. Mngs. Off	Number of key business processes and systems documented by specified date	2nd quarter	Measured in the 2nd quarter	Measured in the 2nd quarter	10 business process (SOPs) documents submitted to MIM by 30 Dec 2019	Measured in the 2nd quarter	Measured in the 2nd quarter	Receipt by MIM
Monitoring, review and progressively improve service delivery performance through improvement of business processes and systems, performance auditing, risk management and oversight	Munic. Mngs. Off	Number of Performance Audit Committee meetings held by specified date	Quarterly	100% of Performance Audit Committee Meetings per quarter held by 30 June 2020	1 Performance Audit Committee Meeting held by 30 Sept 2019	1 Performance Audit Committee Meeting held by 30 Dec 2019	1 Performance Audit Committee Meeting held by 30 Mar 2020	1 Performance Audit Committee Meeting held by 30 Jun 2020	Audit Committee Minutes

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Establishing consistency and alignment between the district and locals by regular co-ordination of Intergovernmental Relations	Munic. Mngs. Off	Number of District Technical Intergovernmental Relations Meetings held by specified date	Quarterly	16 District Technical Intergovernmental Relations Meetings held by 30 June 2020	4 District Technical Intergovernmental Relations Meetings held by 30 Sept 2019	4 District Technical Intergovernmental Relations Meetings held by 30 Sept 2019	4 District Technical Intergovernmental Relations Meetings held by 30 Sept 2019	4 District Technical Intergovernmental Relations Meetings held by 30 Sept 2019	4 District Technical Intergovernmental Relations Meetings held by 30 Sept 2019	Minutes of IGR Technical Meetings	
	Munic. Mngs. Off	Number of MPAC meetings held by specified date	Quarterly	4 MPAC Meetings held by 30 Jun 2020	4 MPAC Meeting held by 30 Sept 2019	1 MPAC Meeting held by 30 Dec 2019	1 MPAC Meeting held by 30 Mar 2020	1 MPAC Meeting held by 30 Jun 2020	MPAC Minutes; Council Resolution		
				Measured in the 2nd and 4th quarter	1 Audit Committee Report tabled to Council by 30 Dec 2019	Measured in the 2nd and 4th quarter	1 Audit Committee Report tabled to Council by 30 Dec 2019	1 Audit Committee Report tabled to Council by 30 Jun 2020	Audit Committee Reports; Council Resolution		

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# ANNEXURE B PERSONAL DEVELOPMENT PLAN (PDP)

## MUNICIPAL MANAGER

COMPETENCY REQUIRED	SKILLS/PERFORMANCE GAP	ACTION /TRAINING AND/OR DEVELOPMENT ACTIVITY	SUGGESTED TIME FRAMES	OUTCOMES EXPECTED
<ul style="list-style-type: none"> <li>RESULTS &amp; QUALITY FOCUS</li> </ul>	<ul style="list-style-type: none"> <li>Focus on addressing contentious issues to ensure that the end-results are achieved may be lacking.</li> </ul>	Attend Project & Risk Management Course	30 June 2020	<ul style="list-style-type: none"> <li>Acquisition by MM of TQM Skills.</li> </ul>
<ul style="list-style-type: none"> <li>CHANGE LEADERSHIP</li> </ul>	<ul style="list-style-type: none"> <li>Inadequate skills in putting together change interventions against expectations that are aligned with the organisation's strategic objectives and mandate.</li> </ul>	To enrol in Masters of Business Administration (MBA)	30 June 2022	<ul style="list-style-type: none"> <li>Continuous improvement.</li> <li>In depth knowledge on change management and strategic communication.</li> </ul>
<ul style="list-style-type: none"> <li>ANALYSIS &amp; INNOVATION</li> </ul>	<ul style="list-style-type: none"> <li>Ability to identify underlying patterns and trends when processing novel information may be lacking. Creativity and innovation may be lacking.</li> </ul>			

Signed and accepted by the Municipal Manager: \_\_\_\_\_

Date: 20 MAY 2019

Signed by the Mayor on behalf of the Municipality: \_\_\_\_\_

Date: 21 MAY 2019